

25 CME's Top ~~20~~ Things to Know

In the off season, once a week I take a break from my marketing job and work in our call in reservations department. Over the past 3 years, I have taken many calls with guests asking very important questions about Colorado Mountain Express. In an effort to address most of the commonly asked questions, I decided to create this document.

Inside you will find some fun facts as well as detailed information about your trip.

I hope that this guide will help make your experience with CME a memorable one.



Did you know?

1. Colorado Mountain Express serves Vail, Minturn, Avon, Beaver Creek, Edwards, Aspen, Snowmass, El Jebel, Glenwood Springs, Carbondale, Breckenridge, Keystone, Copper Mountain, Silverthorne, Dillon and Frisco?

2. Colorado Mountain Express offers three different ground transportation services.

- Door to Door shared ride shuttle service (you share a van with 9 other passengers)
- Private Car Service (you get picked up in either a Cadillac sedan, 4-wheel drive SUV or executive van)
- Charter van service (same vans as the shared ride shuttle but it will only have your group in there).

Tip: CME charter van service is a great option for parties of 6 or more who are looking for a cost effective way to get to their destination. Check out all of our **rates**.

Tip: CME offers additional discounts for parties of 3 or more traveling together on our shared ride shuttle (door-to-door) service.
Great Rates - Entire party must travel together same date, same shuttle to/from same locations.

3. For budget conscientious travelers and Colorado mountain locals, Colorado Mountain Express offers CME Point-to-Point. Unlike door-to-door shuttle service where we will drop you off at your hotel or condo, with CME Point-to-Point, we pick you up at Denver International Airport and bring you to one specific location in the area you are visiting. And it's about 30% less expensive than our door-to-door service.

Point-to-Point Locations

Summit County: (Breckenridge, Keystone and Copper mountains): Frisco Transportation Center

Vail and Beaver Creek: Vail Transportation Center

Aspen/Snowmass: Brush Creek and 82

Tip: If you book CME point to point service online, it's an additional \$5.00 off.

Tip: Some hotels run shuttles to and from the point-to-point drop off areas. Check with your hotel to make sure. Also, local bus service is available and stops at most locations. For Summit County visit **Summit Stage**. Vail Valley visitors check out **ECO Transit**, and for Aspen/Snowmass/Glenwood Springs visit **RFTA**.

4. CME departs Denver International Airport once an hr in season from 8:00am until 11pm to Vail/Beaver Creek, once an hr from 8:30am to 9:30pm to Summit County (with a late night departure at 11pm) and less frequently to Aspen/Snowmass. Call 800.525.6363 for **schedules**. CME departs DIA every hour and a half from 9:30 am until 9:30pm in the off season.

Season: (Nov. 22 – April 20) Off season: (April 21 – Nov. 21st)

Tip: If you have an early morning departure from Denver International (flight leaving before 10am) CME recommends heading to Denver the night before and staying at a hotel at the Airport or booking CME private car service www.cmepremier.com.



Did you know?

5. Denver International Airport recommends that all passengers arrive at the airport 90 minutes prior to departure. CME complies with that timeline.
6. The CME counter at DIA is located at the Ground Transportation section on baggage claim level (5). **MAP**
Tip: CME cannot check passengers in until they have their luggage. Please check in 10 minutes prior to departure.
Tip: If you have checked luggage, please allow 45 minutes from when your plane lands to CME shuttle departure time.
7. It takes approximately 5 hrs to DIA from Aspen, 2 ½ hrs from Vail, and 2hrs from Summit County. In the wintertime, those times can increase to an hour or more depending on weather.
Tip: Sunday travel can be slow especially after the ski resorts close for the day. There are a lot of local travelers heading back to Denver. CME adds in additional time to get to DIA on Sunday afternoons and holidays.
8. It takes about 1 hr. 45 minutes from Eagle County Airport to Aspen and about 45 or so minutes to Vail.
9. Colorado Mountain Express shuttle times are flight specific from Eagle County Regional Airport. If your flight is late, no worries, we wait until it arrives.
Tip: Colorado Mountain Express only runs shuttle service between Eagle County Airport and Aspen/Snowmass in the winter season. (Dec. 17 – April 05). CME offers discounted **CME Premier** service the rest of the year.
Tip: CME does not provide shared ride shuttle service between Eagle Airport and Summit county.
10. To find out CME departure schedule times for Denver International or Eagle County Regional airport, click on the **schedules** link.
Tip: Your pickup/drop off times are calculated based on your flight time. It's best to have your flight booked before booking Colorado Mountain Express.
11. Colorado Mountain Express Shuttle Service only travels between the 3 resort areas and the two Airports (DIA and Eagle County Airport). For customized routes, **CME Premier** Private Car service can accommodate.
Tip: All shared ride shuttles can make up to 10 stops for pick/up – drop/off. This means that you may be in the van for other guest pick/ups or drop offs.



Did you know?

12. CME provides customized transportation for nights on the town or if you want to see a show or sporting event in Denver. local rates at a 3 hr. minimum.
13. When booking online or over the phone, CME Requires a credit card to confirm all reservations.
14. If you are staying in a condo or private home, please include the unit number and/or building number so we know where to pick you up or drop you off.
15. You can cancel or change any reservation outside of 24hrs of travel date with no penalty. Any reservation cancelled within 24hrs cannot be changed and/or refunded.
16. Colorado Mountain Express allows a maximum of 3 bags includes sports equipment. – CME vans have outside ski/snowboard racks that can hold your equipment. Because of variable weather conditions, your ski/snowboard bag may get wet.
17. CME does not allow pets on our shared ride shuttle services. Please call 800.525.6363 for pet policies for our CME Premier services.
18. CME provides car seats for children ages 10-4 or up to 40lbs. CME does not provide infant seats.
19. Colorado Mountain Express takes your safety extremely serious and unfortunately we cannot control the weather. There are times when I-70 is closed due to poor weather conditions. If I-70 is open and the Colorado State Patrol advises us that it is safe to drive, CME will be in operation. However if I-70 is closed, CME will be unable to resume operations until it is reopened.
Tip: If you would like to change your reservation to an earlier time due to weather, please call our reservations number 800.525.6363 to reschedule. CME will make every effort to accommodate you.
20. CME drivers travel up and down I-70 over 9.5 million miles per year. That equals to approximately 15.3 million km or 20 round trips to the moon.
21. CME drivers must complete and pass 2 weeks of intensive driver training including course training at the Colorado Center for Transportation Safety before they are allowed to drive for Colorado Mountain Express.
22. Colorado Mountain Express is a partner of the Colorado State Patrol.



Did you know?

23. CME charter and private car service are equipped with dvd players. Guests traveling on CME Premier services are welcome to bring their own dvd's for their enjoyment. Water is available for all Charter and Private car services.
24. CME has great travel planning tools for your upcoming trip. Visit www.cmedestinations.com to find restaurants, trail maps, activity ideas and more. Visit news.ridecme.com to read great blog articles about the areas you are visiting.
25. As a courtesy, Colorado Mountain Express asks that our guests refrain from cell phone use and keep IPODS, MP3s, etc. at a low level while on shared ride shuttles.



If you have additional suggestions on items we can add to this list, please comment about it on our **blog**.



Leah Olson

Colorado Mountain Express